HM | DCC & HM7000 Incompatible Device List

21/06/2023

Brand	Model	Version	Fix
Samsung	A51	**ALL** Versions	*In progress*
Samsung	J5	**ALL** Versions	*In progress*
Doogee	**ALL** Models	**ALL** Versions	*Not Supported*
Huawei	P Smart 17	**ALL** Versions	*Not Supported*
Lenovo	Tab S8	**ALL** Versions	*Not Supported*
Apple	iPad Air	**ALL** Versions	*In progress*

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Unfortunately, at the current date of this document. The HM | DCC app and HM7000 Range of products are **NOT compatible** with the following devices listed above:

Certain model versions of the above devices may work, **but cannot be recommended.**

Please ensure that this compatibility list is reviewed prior to purchase.

Devices released more than **5 years** from the date of this document may work, **but cannot be recommended.**

Please ensure that your device is updated to the latest version.

It is advised prior to purchase to first download the HM | DCC app, and test the application succesfully launches - Tap the link here on your chosen device to test:

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https://hmportal.io/link/hm7000-app

If you would like further advice to whether or not your device is compatible, please email: **HM.customercare@hornby.com**

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Please note: It is essential that **Bluetooth permissions** and **Location Services*/ Nearby Device Scanning*** permissions (*Android **ONLY**) are accepted to allow for HM | DCC to function correctly with HM7000 decoders.

Please ensure that the permissions above are granted within your device settings.