HM | DCC / HM7000 Incompatible Device List

13/03/2023

Unfortunately, at the current date of this document. The HM | DCC app and HM7000 Range of products are **not compatible** with the following devices listed below:

Certain model versions of the below devices may work, but cannot be recommended.
Please ensure that this compatibility list is reviewed prior to purchase.

Devices older than **5 years** from the date of this document may work, but cannot be recommended.
Please ensure that your device is updated to the latest version.

Brand	Model	Version	Fix
Samsung	A12	**ALL** Versions	*In progress*
Samsung	A21s	**ALL** Versions	*In progress*
Samsung	A20e	**ALL** Versions	*In progress*
Samsung	A51	**ALL** Versions	*In progress*
Samsung	S20+	**ALL** Versions	*In progress*
Samsung	S20	**ALL** Versions	*In progress*
Samsung	S21	**ALL** Versions	*In progress*
Samsung	S21+	**ALL** Versions	*In progress*
Samsung	J56	**ALL** Versions	*In progress*
Samsung	S2	**ALL** Versions	*In progress*
Google	Pixel 3XL	**ALL** Versions	*In progress*
Doogee	**ALL** Models	**ALL** Versions	*Not Supported*
Huawei	P Smart 17	**ALL** Versions	*Not Supported*
Lenovo	Tab S8	**ALL** Versions	*Not Supported*
Apple	iPad Air	**ALL** Versions	*In progress*
Samsung	A23	**ALL** Versions	*In progress*